



Get the Good CRIS Going: Ensuring Quality of Service for the User in the ERA

**9th international Conference on Current Research Information Systems
June 5-7th, 2008 in Maribor, Slovenia**

Organized by IZUM, Slovenia (<http://www.izum.si>) and euroCRIS (<http://www.eurocris.org>)

Call for papers

Quality and reliability are key factors for achieving the European Research Area (ERA). To establish an environment where researchers, technology and knowledge freely circulate and where national and regional research activities, programmes and policies are coordinated at the European level, trust in the enabling information and technology is crucial. By ensuring completeness, consistency and reliability of information and by providing dedicated services to different groups of stakeholders, current research information systems (CRIS) play an important role in the ERA e-Infrastructure.

CRIS 2008 focuses on how quality, reliability and trust can be established at different levels of research information systems, and how they contribute to the overall quality of service from a user's point of view. The conference is aimed at promoting scientific discussion on CRIS-related aspects and information exchange on best practice examples. CRIS 2008 continues the tradition of encouraging the sharing of experiences among developers, producers and users of research information systems. CRIS 2008 seeks also to foster discussion on novel approaches and ideas on international dialogue, pan-European cooperation, and the transfer and use of information related to CRIS.

Topics

- **Quality:** Data management and quality assurance

Defining the scope of a CRIS (institutional, national, international; discipline-specific vs. interdisciplinary); organizing data collection and sharing (involving end users and external systems; centralized, federated and distributed approaches); establishing criteria and mechanisms for quality assurance; ensuring interoperability (ownership of data and privacy issues; authority and reliability of data; data fusion; standardization; heterogeneity of structure and semantics; data exchange and linkage between individual systems).

- **Success Stories:** Learning from each other

Best practice examples and success criteria for CRISs uses (as evaluation and management tools; for dissemination and information services; for profile-building of researchers, organizations or regions; influencing funding and research programmes); thinking e-Infrastructures from the CRIS point of view (relation to other information systems and services); service-oriented view on CRISs allowing re-use of information and functions (describing and detecting CRISs and their services; re-usable services for e.g. data collection, quality assurance, data fusion and information extraction; adding value by combining services and systems; CRISs and the Semantic Web / Web 2.0).

- **Sustainability:** Research information systems as a strategic commitment

Getting institutional commitment; embedding CRISs in an institution's strategy; relating CRISs to institutional processes and systems; cost-effectiveness of CRISs; ensuring timeliness of data in the future; cooperation as a way to sustainability; change management and end-user involvement.

Submissions of papers presentations, posters, workshops and tutorials are solicited on all aspects of quality of service (QoS) related to research information systems. Dedicated tracks will be organized on the conference topics listed here.

Proposals for workshops are especially welcome on the following topics:

- Harvesting and exchange of highly structured information, including organizational aspects (eg. centralized, federated and distributed approaches).
- Storage and retrieval of structured and unstructured information.
- Feature detection and information extraction from structured and unstructured data (eg. citation extraction from documents or automatic classification).
- Data fusion and content syndication.

The call closes at November 5th, 2007

http://www.uni-kassel.de/wiss_tr/CRIS2008